

The Care Professional Standards Academy



Webinar

What will we cover today?

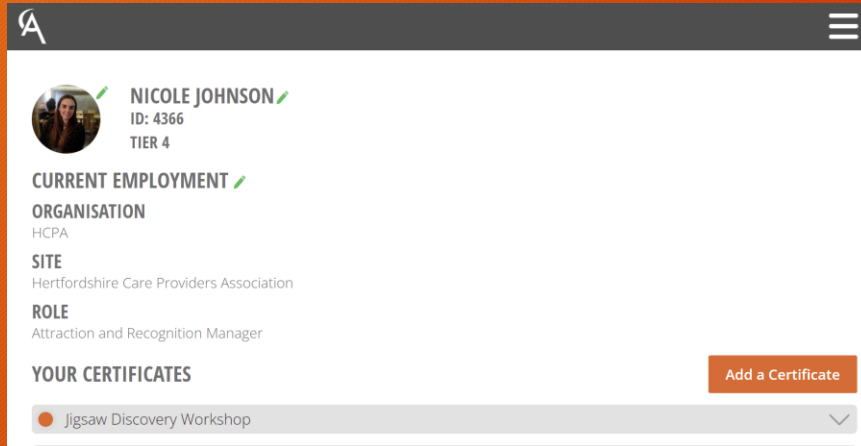
- What is the Academy?
- The NEW Provider Portal
- Walkthrough of a Provider Portal
- Benefits of using the Provider Portal
- Goals of the Academy
- Linking to training opportunities
- Q&A



**Rewarding Adult Care staff
while tracking professional
development**

What is the Academy?

A platform where you and your staff can upload your training certificates and qualifications, relevant to your job in care, and get rewarded for your Continued Professional Development in the form of discounts and savings.



The screenshot shows a user profile for Nicole Johnson. The profile includes a profile picture, a green checkmark indicating verification, and the following details:

- NICOLE JOHNSON** ✓
- ID: 4366
- TIER 4

Below the profile information, there are sections for:

- CURRENT EMPLOYMENT** ✓
- ORGANISATION**
HCPA
- SITE**
Hertfordshire Care Providers Association
- ROLE**
Attraction and Recognition Manager

At the bottom, there is a section for **YOUR CERTIFICATES** with a dropdown menu showing "Jigsaw Discovery Workshop" and a button labeled "Add a Certificate".



Tiers and Rewards



TIER 1: The Employee Benefit Programme

TIER 2: The Academy Affiliate Travel Club

TIER 3: The Exclusive Student Discount Card

TIER 4: Preferential rates only for Care Professionals

TIER 5: Special luxury deals and time-limited offers



So, what is the New Provider Portal?



Added on to the existing Academy portal, you as an Adult Social Care provider in Hertfordshire can now access the platform as an employer to use as a training management system and platform for rewarding staff with discounts and savings.

The screenshot shows the HCPA Hertfordshire Care Providers Association employee portal. At the top left is the HCPA logo and the text 'HCPA HERTFORDSHIRE CARE PROVIDERS ASSOCIATION'. To the right is a bar chart titled 'Current employee tiers at a glance' showing the number of employees in each tier: Tier 0 (10), Tier 2 (10), Tier 3 (40), and Tier 4 (10). Below the chart are two buttons: 'Add an Affiliate' and 'Back to Profile'. The main section is titled 'EMPLOYEES' and includes a search bar and filter options: 'View all', 'Still in employment' (selected), 'No longer in employment', and 'Certificates expiring'. Below this is a table of employees with columns for Name, Certificate Expiration, Job Role, Tier, and Last Updated.

NAME	CERTIFICATE EXPIRATION	JOB ROLE	TIER	LAST UPDATED
+ AMANDA HANDSCOMB	12x expired, 01/06/1979	Project Lead- Impartial Feedback & Skills Audit Service Focus	Tier 3	17/09/2021
+ ANDREW BESWICK		Business Support Team Manager	Tier 3	20/09/2021
+ MARTIN SLADE		management accountant	Tier 0	17/09/2021
+ MARTIN SLADE	2x expired, 15/12/2008	Management Accountant	Tier 3	17/09/2021
+ NICOLE JOHNSON	5x expired, 15/03/2019	Recruitment Team Manager	Tier 4	17/09/2021
+ SALLY SETTLE	2x expired, 18/07/2020	Academy	Tier 3	20/09/2021
+ SARA WEIR		Recruitment Consultant	Tier 2	19/09/2021

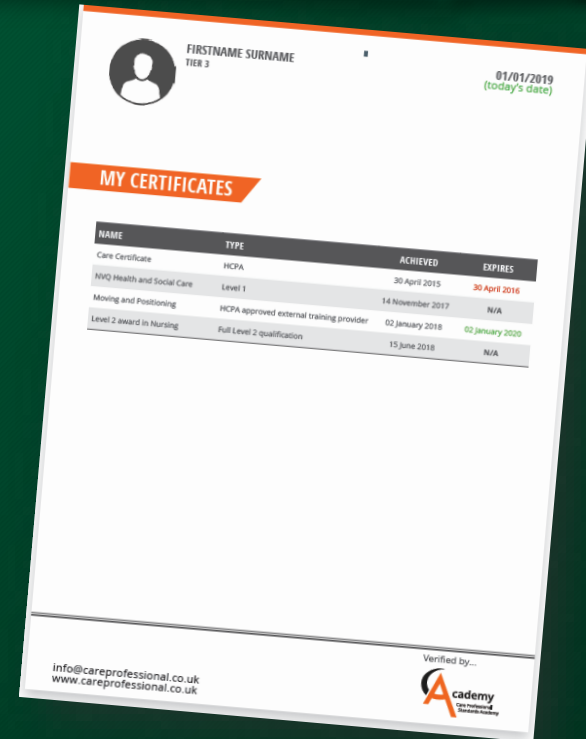
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The NEW Provider Portal



You can set up affiliate profiles for your employees and **upload certificates** on their behalf, all of which are **verified** by the Academy Team.

View new and existing employees **training passports**, great for monitoring and inspections



The NEW Provider Portal



Get notified when training is expiring

Use to help create staff training plans, to aid career and skills development

A screenshot of a web portal interface. It displays a list of training items, each with a red circular icon on the left and a dropdown arrow on the right. The items are: 'Health & Safety/ Lone Working/ Moving & Handling Lite Bite', 'Members Network Event: Understanding legal issues that may arise out of COVID-19', 'Equality and Diversity Lite Bite', and 'Safeguarding & Prevention Lite Bite'. The 'Safeguarding & Prevention Lite Bite' item is expanded, showing details: 'CPD/Training Courses + City Council or Care Association + 1-4 hours', 'Achieved on 17/11/2020', and 'Expires on 17/11/2021'. To the right of these details is a 'SEND VIA EMAIL' button with a small icon of an envelope. Below the expanded item are three more items: 'Data Protection and Information Governance Lite Bite', 'Moving and Handling', and 'GDPR', each with a dropdown arrow.

The NEW Provider Portal



Incentivise employees to engage with training opportunities by providing them with exclusive rewards and discounts

Keep staff up to date with the most current Adult Social Care News

EMPLOYEES

Search by: [Search](#)

Filter by: [View all](#) [Still in employment](#) [No longer in employment](#) [Certificates expiring](#)

[Add an Affiliate](#) [Back to Profile](#)

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What is the Academy looking to achieve?



Professionalise the
Adult Social Care sector



Recognise and reward
care professionals
for their development



Keep care professionals
up to date with the
latest Adult Care news



Ensure the entire care
workforce
Is trained to a professional,
best practice standard

Professionalising the sector



'By creating a culture of investing in staff development we hope to not only attract more individuals into the Care sector but also retain good care professionals as well.'



High quality training - Supporting to professionalise the sector



Why is high-quality training important in Health and Social Care?

- **Contributes to providing high-quality care**
- **Career progression**
- **Increase focus and morale**
- **Help with retention**
- **CQC expectation**

Accredited learning



Accredited learning programmes provide a range of benefits that add to the value and quality of training, and your service.

- **Quality and robustness**
- **Increase staff retention**
- **Improve staff skills**
- **Acknowledgement of achievement**

How are HCPA supporting?



HCPA are investing heavily in its education programmes to support the professional development of the care workforce

- **Securing education funding**
- **Increasing subjects**
- **Modernising delivery**
- **Inter-service collaboration**
- **Reward and recognition**

Why should I sign up my organisation?



1. A completely **FREE** platform
2. Help with **CQC** inspections and monitoring with the **training passport**
3. Your staffs existing certificates validated on your behalf
4. Help with **recruitment**
5. Help with **retention**
6. **Not just for frontline staff**
7. You can also be an Academy Affiliate!



Tools to promote the Academy



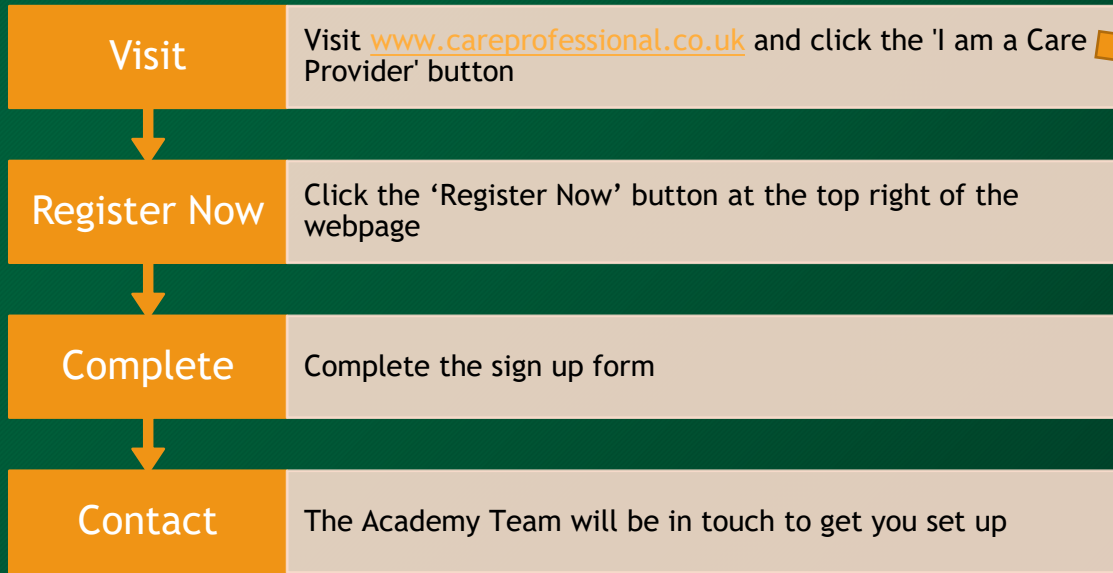
Resources
Academy Pin
Social Media
Newsletter
Training Passport
Rewards!



@SocialCareAcad



How can I sign up my organisation?



Questions

