Good Care Month July 2024 Competition Terms and Conditions

1. Introduction

- **1.1.** These Terms & Conditions apply to the Good Care Month July 2024 Competition promoted on and run by HCPA only.
- **1.2.** Promotions on social media are in no way sponsored, endorsed or administered by, or associated with, Facebook, Twitter, Instagram, LinkedIn or any other social network. You are providing your information solely to Hertfordshire Care Providers Association (HCPA) and not to any other party. The information provided by you will be used in conjunction with our Privacy. Policy.

2. Eligibility and entry restrictions

- **2.1.** To be eligible to enter a competition:
- **2.1.1.** You must be a real person, at least 18 years old, and permanently reside or be physically located in the United Kingdom or the Isle of Man (proof of address or age may be required).
- **2.1.2.** You must be or work for a Social Care Provider in Hertfordshire and a HCPA member.
- **2.1.3.** You must complete the entry/consent form with a valid e-mail address to be eligible.
- **2.1.4.** You must not be our employee or an employee of any person or organisation involved in the running of the Competition.
- **2.1.5.** Competition entrants will be promoted via marketing channels, our website, and/or our social media platforms.

3. Start and closing dates

- **3.1.** The Competition shall open for entries at midnight on July 1st 2024. Similarly, we shall close entries at midnight on August 1st 2024. Unless otherwise stated, these times and dates are set to Greenwich Mean Time (GMT).
- **3.2.** Any organisations/individuals who complete the entry/consent form after the closing date of a Competition will be invalid and will not be entered into the Competition but their submissions may still be promoted by HCPA as part of the Good Care Month and Hertfordshire Good Care Campaigns.

3.3. No responsibility can be accepted for applications not received for whatever reason.

4. Winner Selection

- **4.1.** Competition entries shall be considered by a panel of judges selected by HCPA with prizes awarded based on the content of each submission only. No judge shall be eligible for or directly connected to any person eligible for entry into the Competition.
- **4.2.** HCPA will decide the time, frequency, date and method of selection of a winner for each Competition.
- **4.3.** If a Competition entrant does not meet the eligibility requirements, or is subject to any entry restrictions, that entry shall not be entitled to be adjudged a winner, and will not be entitled to a prize in any circumstances.
- **4.4.** If any Competition draw is declared invalid, another draw will take place in line with the applicable Terms and Conditions to determine a Winner.
- **4.5.** Where HCPA considers it reasonable to do so, it may postpone a Competition for as long as it considers to be appropriate in the circumstances.
- **4.6.** Our decision in respect of all matters to do with the Competition will be final. If you wish to get in contact with HCPA, refer to **Section 9** of this Terms & Conditions document.

5. Winners and Prizes

- **5.1.** Competition prizes will be specified on the campaign website.
- **5.2.** Competition prize winners will be notified of the results by e-mail 30 days following the closing date of the competition. The Winner will be contacted and dates arranged for their sessions no later than 30 days after the award is announced.
- **5.3.** Reasonable efforts will be made to contact the prize winner for 30 days by HCPA but if the winner fails to respond to our notification attempts within this time or fails to meet any of the eligibility requirements or is otherwise unable to comply with these Competition terms and conditions, we reserve the right to offer the prize to the next eligible entrant, and thereafter, until a winner is found.
- **5.4.** No cash alternative to the prizes will be offered. The prizes are not transferable. Prizes are subject to availability and we reserve the right to substitute any prize with another of equivalent value without giving notice.

6. Copyright and moral rights

- **6.1.** You agree that as a HCPA member the creation and use of your competition entry are in accordance with our copyright rules and privacy policy and therefore does not infringe upon any person's intellectual property rights or other legal rights.
- **7. Publicity 7.1.** We may undertake publicity activities relating to Competition prize awards. The winner therefore may be asked for the use of their name, photograph and disclosure of town or region of residence in any post-prize-winning publicity with your consent.
- **7.2.** All other personal details collected as part of a Competition will be used in conjunction with our Privacy Policy.
- **8. Our details 8.1.** All Prize Draws and/or Giveaways and suchlike is run by *Hertfordshire Care Providers Association (HCPA)*
- **8.2.** Our registered office is Mundells Campus, Mundells, Welwyn Garden City, Hertfordshire, AL7 1FT.
- **8.3.** You can contact us during the company's normal opening hours which, at the time of writing these Terms and Conditions, are 09:00 to 17:00 Monday to Friday. Reduced opening hours or closure may apply over the Easter, Christmas, and New Year Period as well as any bank holidays. You may get in contact by:
- **8.3.1.** post, using the postal address given above;
- **8.3.2.** telephone, on +44 (0)1707 536 020 extension 2
- **8.3.3.** email, using the email address jobs@hertsgoodcare.com

9. Liability

- **9.1.** HCPA will not be liable in any circumstances for any loss of whatever nature other than the non-payment of a Prize that You may be entitled to under these Terms and Conditions.
- **9.2.** HCPA will also take no liability for any mistakes caused by all or part of the computer systems or records of HCPA or any third party (including, without limitation, the CRM and/or HCPA Computer System) or any other action or event which prevents or hinders the issue of a valid Competition.

10. Information about our Terms and Conditions

10.1. HCPA may change these Terms and Conditions applicable to any Competition (including our Privacy Policy) at any time. These changes will be effective immediately from the date of their publication on our website and/or portal (or any earlier time HCPA states), or on notification to an entrant that the changes have taken place (whichever takes place sooner) and will apply to Entries after the date on which the changes become effective, and/or Entries before that date if

reasonable in the circumstances. Notification of these changes may be by email, social media post or any other form of communication reasonably decided by HCPA.