

**Health and Community Services  
Director: Iain MacBeath**



**Management Board  
Health and Community Services  
Hertfordshire County Council  
County Hall  
Hertford, Herts SG13 8DF**

**For the attention of:-  
Partner Organisations**

**Tel: 01992 588 820  
Email: Sue.Darker@hertfordshire.gov.uk  
My ref: SD/emh  
Your ref:  
Date: 20 February 2017**

Dear Colleagues,

You may be aware that Health & Community Services (HCS) has been looking at how best to arrange our frontline operational services for adults in Hertfordshire.

Over the last 6 months we have explored how we can best support adults with additional needs, especially those with a physical disability. It has now been agreed by the HCS Management Board that we will change our current operational service departments to form an Older People's Service (Chris Badger will be the Operations Director for this service) and an Adult Disability Service (I will be the Operations Director for this service) from 1<sup>st</sup> April 2017.

We will achieve this by joining together the current Community Learning Disability Service and the disability element of the current Older People and Physical Disability Service (OPPD) to become a new HCS Adult Disability Service. This new service will hold the responsibility of supporting people with learning and physical disabilities and autism. The Older People's Service will become an over 65 years, specialised care management service supporting the elderly and frail to remain independent for as long as possible and aim to further integrate with the NHS. It will also support those with Dementia and Sensory needs.

The HCS Adult Disability Service will operate locality based integrated teams with each team working with people with a learning and / or physical disability, and over time practitioners will be expected to develop their skillset in order to carry a varied case load. Staffing resource will transfer from our current OPPD teams to the Adult Disability Service to manage the increased case load. Existing communication and referral routes for our partners will remain the same.

The Asperger Social Care team will remain as a specialist team, having social care responsibility for adults with ASD.

The Sensory Services team will remain within Older People's Services with an ongoing review of these arrangements to take place over the coming months.

Following the HCS Adult Disability Service going live on 1<sup>st</sup> April 2017 a review will take place after six months to see if any adjustments are required. Adjustments could mean either change to the staffing resource or to the criteria for transfer between services.

We will continue to keep you updated as our thinking and planning develops but in the interim if you have any questions, queries or comments regarding the content of this email, please forward an email to the HCS Transformation inbox, [HCStransformation@hertfordshire.gov.uk](mailto:HCStransformation@hertfordshire.gov.uk)

Yours sincerely

A handwritten signature in black ink, appearing to read 'Sue Darker', with a long horizontal flourish extending to the right.

**Sue Darker**  
**Operations Director**  
**Learning Disabilities and Mental Health**